

Johns Creek Town Hall Meeting

October 26, 2006



Agenda

- Qualifications for Johns Creek
- Team for Johns Creek
- Approach to Johns Creek
- Commitment to Johns Creek
- Questions and Answers



JOHNS CREEK PKWY.

Our Qualifications

*Strong Georgia presence and
city operations experience*



About CH2M HILL OMI

- Full-service engineering, construction, and operations firm
- Established in 1946
- 100% employee-owned
- \$3.8 billion in revenue
- 18,000 employees

FORTUNE[®]
**100 BEST
COMPANIES
TO WORK FOR 2006**

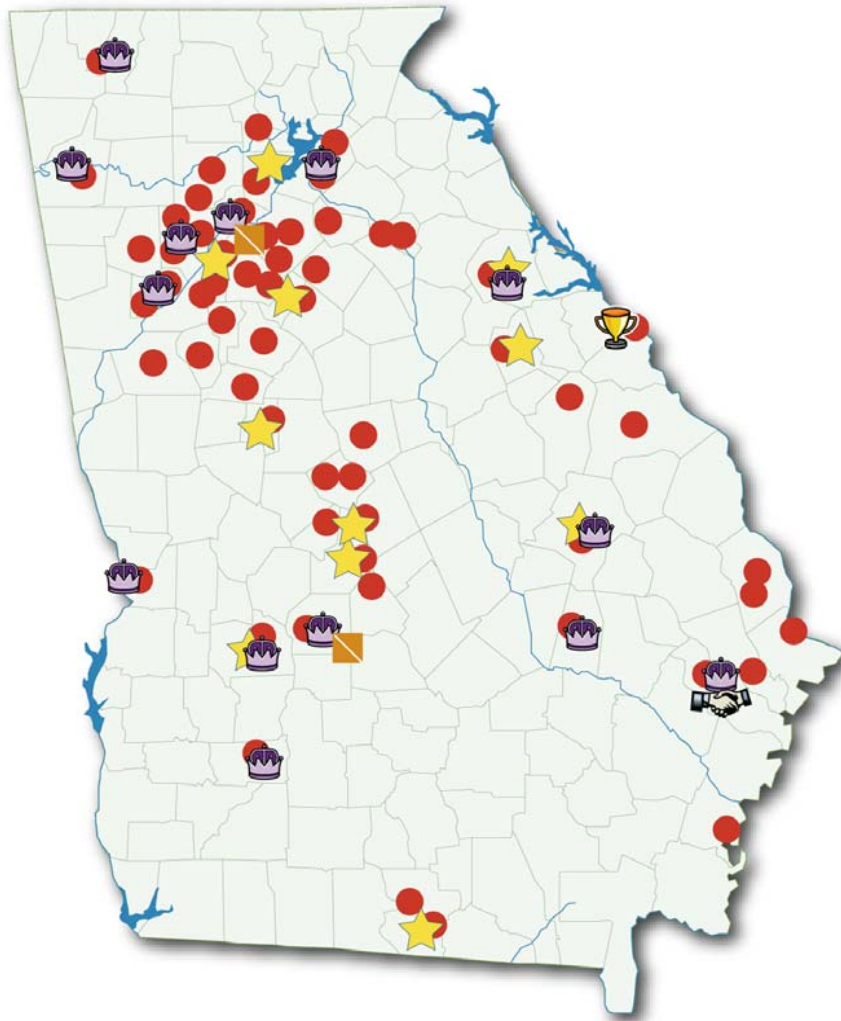


CH2M HILL OMI is unparalleled in Georgia

- 38-year history in Georgia
- 1,316 Georgians on staff – 848 in Metro Atlanta
- 60 Georgia cities on our client list
- Solid relationships at state and county level
- Proven experience in Sandy Springs



CH2M HILL OMI is unparalleled in Georgia



- Municipal/County Clients
- ★ State-Level Award
- 🤝 National Council for Public-Private Partnerships Award
- 🏆 U.S. Conference of Mayors Excellence in Public-Private Partnerships Award
- 🏆 National U.S. EPA Awards
- 👑 Georgia Municipal Association "City of Excellence"

Functions required to meet Johns Creek's goals



- Administration
- Business licensing and permitting
- Finance, tax, and revenue collection
- Purchasing
- Personnel and human resources, including benefits and payroll
- Parks and recreation
- Community development, including planning, zoning and code enforcement permitting
- Civil engineering
- Traffic engineering; streets, roads and right-of-way maintenance
- Computer systems, information technology and telecommunications
- Customer service, including citizen call center management
- Public information and community relations, including Web site
- Contract management for water supply, sewage collection and disposal, and garbage collection



JOHNS CREEK PKWY.

Our Team

*Introduction of key staff
and team members*



Our people and approach are designed to address key Johns Creek goals



- Reduce traffic congestion
- Facilitate, streamline, and enhance development
- Maximize long-term revenue
- Improve responsiveness and quality of service to citizens
- Other priorities as defined by citizens and directed by Mayor and Council

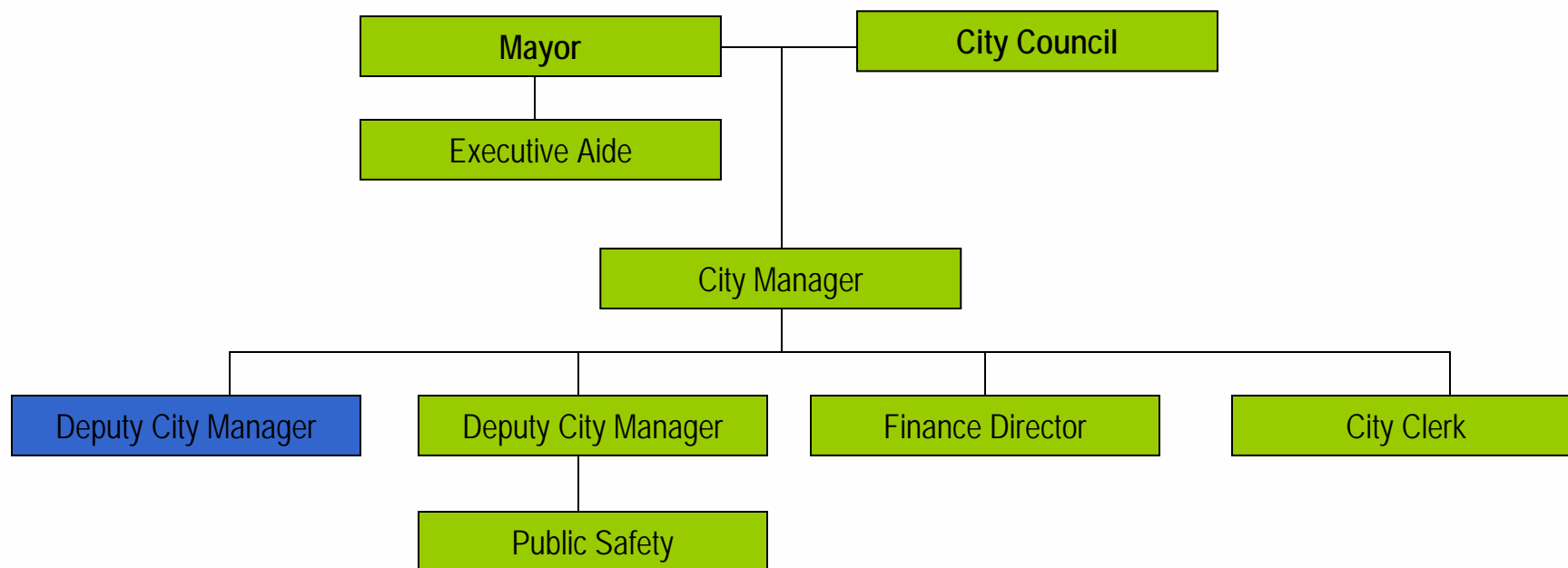
Maintain citizen confidence and validate decision for cityhood

How CH2M HILL OMI fits into the City's organization



City

CH2M HILL OMI

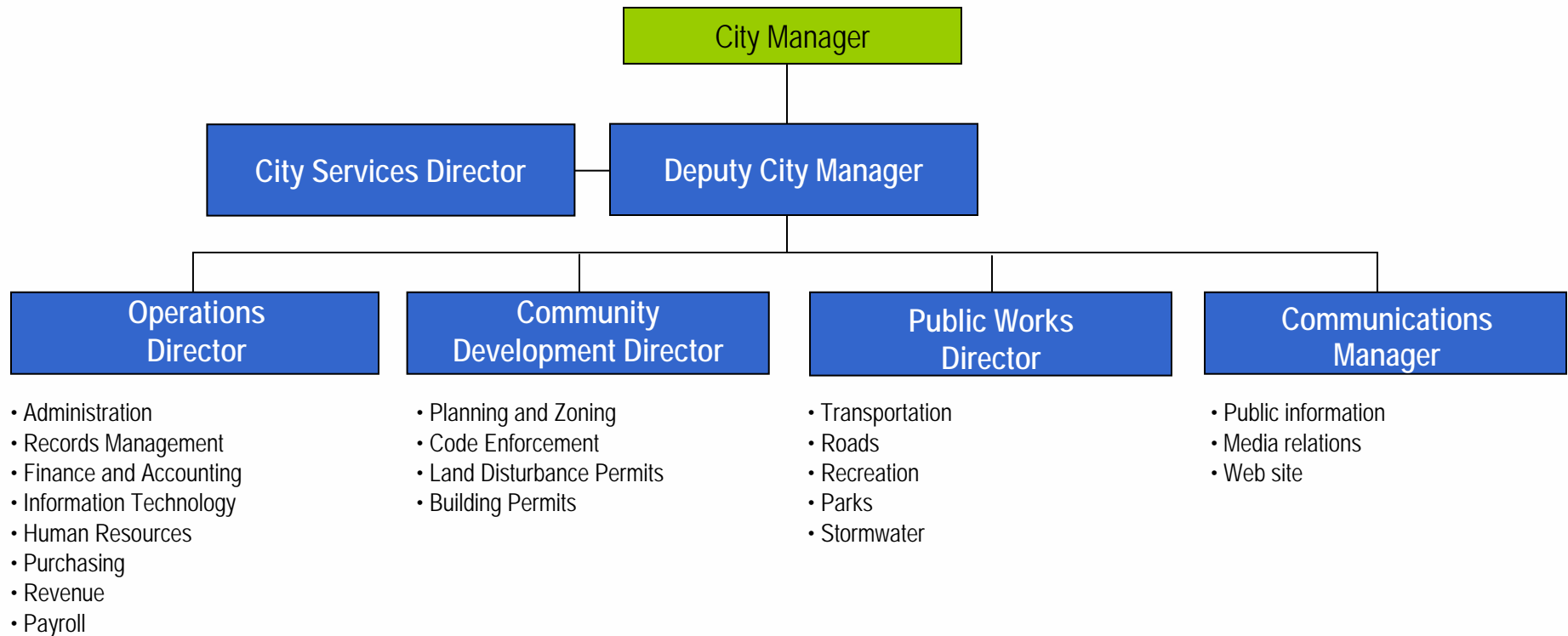


How CH2M HILL OMI fits into the City's organization



■ City

■ CH2M HILL OMI





JOHNS CREEK PKWY.

Our Approach

Key issues and strategies

Our approach is driven by our experience and your goals



Johns Creek's Goals

Lessons Learned

Operations 

Community Development 

Public Works 

Plan and Approach

Critical steps we're taking now for successful Johns Creek startup



- Transition from task forces to staff implementation
- Prepare "institutional" ordinances and documents
- Develop business systems and processes
- Recruit and train staff
- Conduct physical asset condition assessment



Critical steps we're taking now for successful Johns Creek startup



- Implement accounting, purchasing, and reporting systems
- Establish contacts and relationships with State and Federal agencies
- Connect municipal court to police operations
- Communicate with committees, public, and media





Citizen Service Center

- Home to Mayor/Council and City Attorney's offices
- Citizen Service Center will open in Johns Creek Nov. 6 at 9810 A Medlock Bridge Road, Johns Creek
- Public office hours 8:30 a.m. – 5:00 p.m. Monday – Friday
- Citizen interface point while temporary City Hall is established
 - General information and forms/citizen inquiries
 - Intake point for permit and license applications
 - Staff will include reception, revenue clerk, permit technicians, and code enforcement

Communications



City of Johns Creek

Home About Johns Creek Contact Us Community News Careers Vendor Queries

Welcome

Thank you for visiting the interim Web site for Johns Creek.

Once it is officially incorporated on December 1, 2006, Johns Creek will become the 10th largest city in Georgia.

This site is designed to share information with the citizens of Johns Creek as we transition into cityhood. Please visit our site often to learn about upcoming meetings, career opportunities, and other important Johns Creek news.

What's new

October 23, 2006 - Several new positions, ranging from Accountant to Zoning Administrator, have been posted in the [Careers](#) section.

October 18, 2006 - Fulton County is in need of poll workers. Earn at least \$100 on Election Day by serving as a greeter or manager. [Read more.](#)

Be involved

The Zoning Team needs YOUR input on land use and development. Please take a moment to participate in a [short survey at the Committee for Johns Creek's Web site.](#)

The [City Council Candidates Forum](#) will be held 7-10 p.m. Thursday, October 19, at Chattahoochee High School, 5230 Taylor Road.

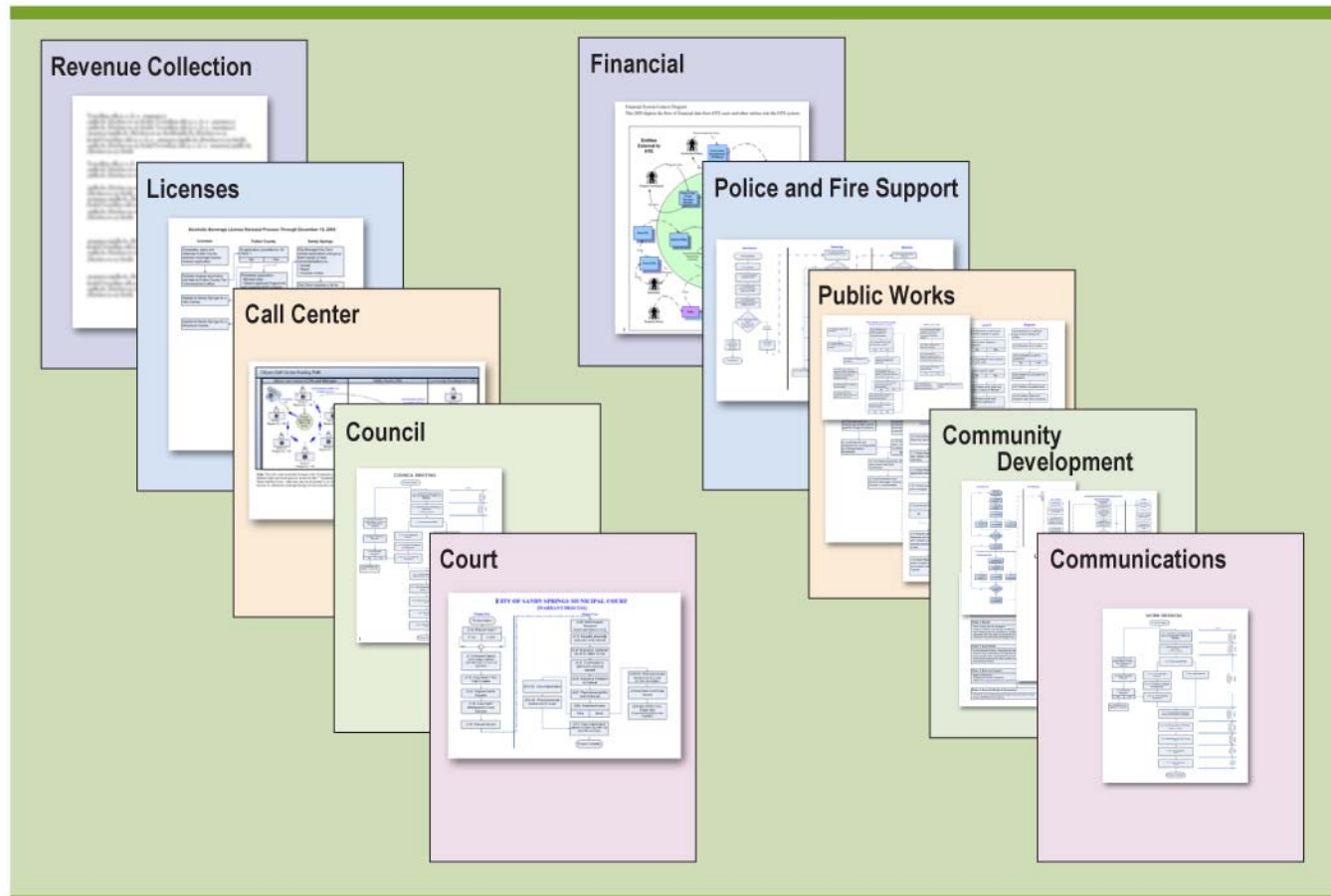
Check out the [Community](#) page for more public meetings.

Incorporated 2006

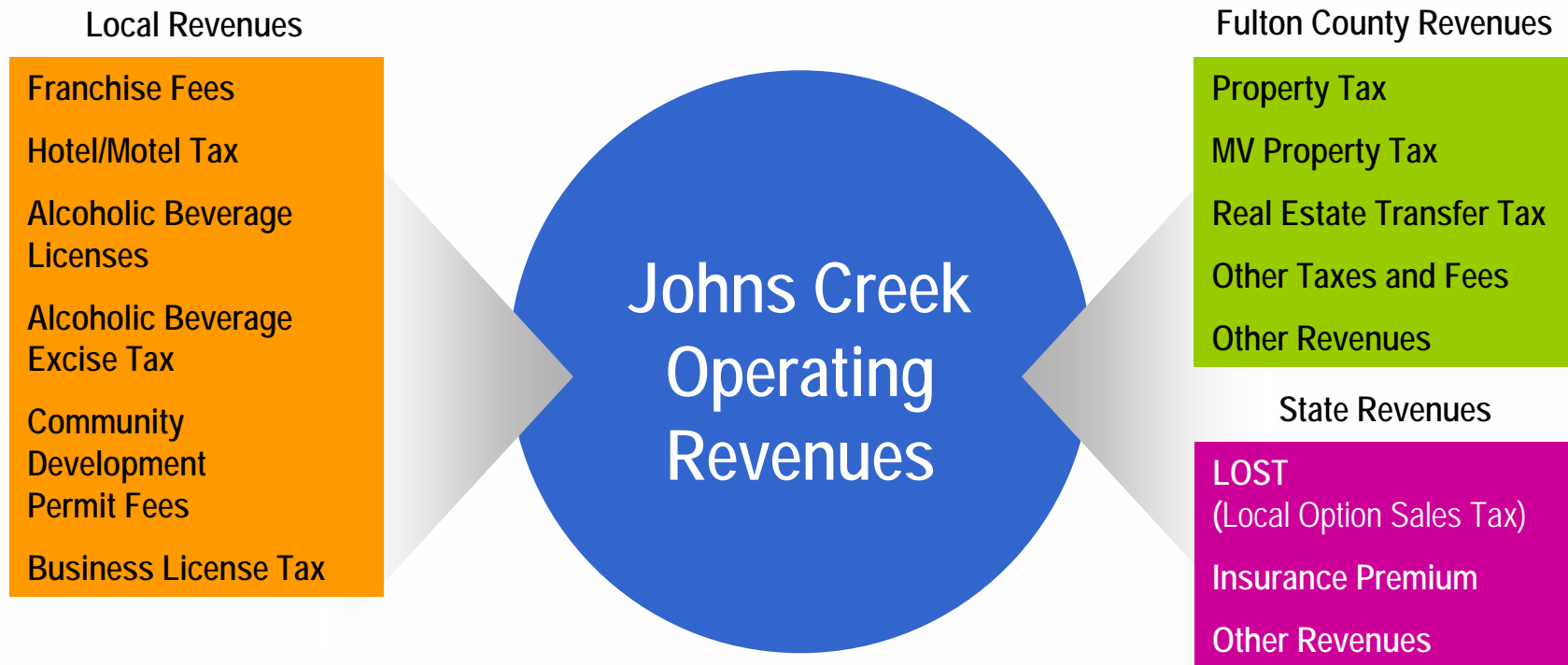
www.cityofjohnscreekga.us



Our custom-tailored processes and tools are centered around efficiency and effectiveness



Knowledge and timely access to revenue is critical to Johns Creek's finances



We understand the revenue sources and will expedite capture to the benefit of Johns Creek

Our approach is customized to achieve Johns Creek's goals



Reduce traffic congestion

- Signal synchronization
- Hot-spot remedies
- Condition assessment

Facilitate, streamline, and enhance development

- Tailor ordinances to Johns Creek
- Improve administrative process

Maximize short- and long-term revenue

- Cash flow management
- Revenue enhancement

Improve responsiveness and quality of service to citizens

- Customer call center
- Attention to detail



Our Commitment

*Corporate commitment
to serving Johns Creek*





CH2M HILL OMI is proudly working with you!

- ✓ CH2M HILL is delivering the most comprehensive city operations project in the U.S. – right here and right now in Metro Atlanta!
- ✓ We have committed a world-class management team
- ✓ We have invested in the city operations practice and have a long-term commitment to the business
- ✓ We are working on Johns Creek **today**

Corporate commitment to Johns Creek



*We are investing the necessary human and financial resources **now** to ensure the City of Johns Creek is ready to open for business December 1 and to become a best-in-class city.*